



ENERGY CONNECTIONS

JAN 2018

Safe and energy efficient RESOLUTIONS for 2018!



I resolve to be more energy efficient with home & water heating tips

Heating your home

- Set your thermostat to 68 degrees when you are home during the day and reduce it a few degrees at night or when you are away. Wear warm clothes like sweaters, or get cozy and comfortable with a blanket.
- Have your heating system professionally serviced to ensure everything is working properly.
- When the fireplace is not in use, be sure the damper is closed.

Heating your water

- Install aerating, low-flow faucets and showerheads.
- Check the thermostat on your water heater. A setting of 120 degrees provides comfortable hot water for most uses.
- Wrap the water heater tank with an approved insulating blanket to help hold heat in the tank. Follow the installation instructions.

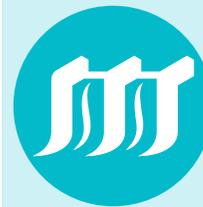


I resolve to say something if I witness out-of-the-ordinary behavior

The KNOW and TELL concept of Ryan United focuses on situational awareness and it teaches individuals what to do if they see something that doesn't look right. It could save a child's life. To learn more about the RU Safe Communities program, visit the RU Safe link at NorthWesternEnergy.com.



I resolve to be more green
Buy Renewable Energy Certificates (see article on back).



I resolve to recreate safely near dams

Stop. Look. Listen. If you hear sirens near dams when recreating, get out of the water and clear the area quickly.



I resolve to use the online Outage Map when an outage occurs

- Report street light outages.
- Follow progress on outages.
- Create an out-of-power request through the map rather than calling.
- Sign up for text or email alerts regarding outages affecting my service.



I resolve to call before I dig
Always call or go to Call811.com before any digging project.



I resolve to keep the path to my meter unobstructed

Keep the path to your electric and/or gas meter clear of snow and ice.



I resolve to pay it forward with the Gift of Energy

Giving the gift of a payment on a family or friends energy bill is not just for Christmas time! Give the gift of energy for birthdays, graduation or just because!



I resolve to follow NorthWestern Energy on social media and Join the Conversation



I resolve to simplify my energy billing

Sign up for budget billing and pay approximately the same amount every month to make planning your energy budget easier.



I resolve to not get scammed
Visit utilitiesunited.org for great info on protecting yourself from scams.

Renewable Energy Certificates

NorthWestern Energy relies on a robust, diverse energy supply mix that includes water, wind, natural gas, coal and solar. In Montana, more than half of our electricity is generated by wind and water with the remainder coming from mostly coal and natural gas-fired sources.

We offer our Montana electric customers the opportunity to purchase additional environmental benefits of renewable energy from wind and solar projects through E+ Green. For as little as \$2 additional a month on your NorthWestern Energy electric bill, you may support the growth and development of renewable energy resources in Montana, Wyoming, and the Northwest.

You may choose to buy just one E+ Green block, equal to the environmental benefits of 100 kilowatt-hours (kWh) of renewable energy for just \$2 each month, or as many as you choose. When you buy blocks of E+ Green, we buy Green-e certified Renewable Energy Certificates (RECs) from renewable generation facilities through the Bonneville Environmental Foundation (BEF), a non-profit organization. For each megawatt-hour of electricity that is generated from one of the renewable generation projects,

an REC is tracked for the environmental benefits of that renewable project. These RECs are sold separately from the electricity, making it possible for everyone to support renewable energy generation. Funds collected from E+ Green support current and future renewable energy projects. One portion is paid to the owner of the project that provided the REC to cover their costs of building and operating their plant. Another portion is invested in developing new renewable energy projects in Montana and the region. Finally, a portion is invested in helping build awareness and support for additional renewable energy resources. Our E+ Green program is offered under a tariff approved by the Montana Public Service Commission.

You may sign up for E+ Green at any time. Visit and sign up online at NorthWesternEnergy.com/Eplus. We will add the charges to your monthly NorthWestern Energy electric bill within the next five weeks. You may add more E+ Green blocks or end your participation at any time by notifying us.



Buying Green: check the facts

Customers have many options available to them to purchase Renewable Energy Certificates (RECs). If you've gone to a concert or seen a sign at a business that says they are powered by renewable energy, chances are, RECs were purchased to add environmental benefits of renewable generation to their traditional utility supply. Some customers have seen some recent promotions that may be somewhat confusing. The company in the promotion encourages Montanans to become a customer of theirs and obtain 100% clean energy. What this company is doing is selling RECs. When the customer's NorthWestern Energy bill is produced, it is sent to the out-of-state REC vendor. The REC vendor receives all the information normally contained on the NorthWestern Energy bill. The REC vendor then applies a green energy premium to the NorthWestern charges and send a new bill to the customer. The customer sends their

payment to the REC vendor. They then, in turn, send a check to NorthWestern Energy for its charges, and they retain whatever premium that was paid for the green energy.

Because of interest in more renewable generation, a growing number of options are becoming available. As with other purchases, it is up to customers to do their homework and understand the offer. For some, the location of the renewable generation source is important. Others may only want to support wind, or solar, or renewable generation that has been developed in the past year or so. Some may want to make a one-time purchase for a special event while others are looking for the lowest cost green power option available. If you are interested in "greening up" your electricity supply, we encourage you to do your homework so that you purchase the service that best suits your needs.

Hey Bike Riders!



We will be hosting the second annual Beyond the Dam Bike Ride and Festival on June 9, 2018, in Great Falls, Montana. Watch for more details in the coming months.

Contact us...

MONTANA

Customer Contact Center (888) 467-2669
7 a.m. - 6 p.m. M-F
Emergency 24/7 Service
Call Before You Dig 811
Energy Efficiency (800) 823-5995

NEBRASKA

Customer Contact Center (800) 245-6977
7 a.m. - 6 p.m. M-F
Emergency 24/7 Service
Call Before You Dig 811

SOUTH DAKOTA

Customer Contact Center (800) 245-6977
7 a.m. - 6 p.m. M-F
Emergency 24/7 Service
Call Before You Dig 811

PAYMENT

Automated Phone
Payment Option: (800) 218-4959
(via checking, savings, or money market account)
SpeedPay Automated
Phone Payment Option: (877) 361-4927
(via credit card account)

CONNECT WITH US



We are required to translate important customer information for populations in our service area that meet a certain threshold. We have two languages that currently meet that threshold: Spanish and Karenic.

Nos preocupamos por su seguridad. Este anexo a su factura incluye mensajes importantes sobre seguridad que usted necesita saber con respecto al servicio público que le proporciona NorthWestern Energy. Comuníquese con nosotros si desea recibir la información de seguridad en español, llamando al teléfono 888-467-2669 (en Montana) 800-245-6977 (en South Dakota o Nebraska) y pregunte por las opciones de idiomas para los anexos de sus facturas.

ပတၢ်ယိၣ်န့ၣ်တၢ်လာ နတၢ်ပူၤဖျးအဂီၢ်န့ၣ်လီၤ. လံာ်တၢ်ယုကၢ်စရိဘ(လ) လၢ တၢ်ဆန့ၣ်လီၤအီၤအံၤ ပုၤယုကၢ်တၢ်အံၣ်တၢ်ဘတၢ်ကစီၣ်အစီၣ်တဖၣ်လၢ န [] ကးသ့ၣ်ညါအီၤလၢ အဘၣ်ယး: NorthWestern Energy ထံၣ်မ့ၣ်အတၢ်မန့ၣ်လီၤ. အဲးကျဲးပုၤ နမ့ၢ်လီၣ်ဘၣ် တၢ်ဂ့ၢ်တၢ်ဂီၢ်တဖၣ်လၢ ပုၤကညီၣ်ဂီၢ် (Karenic) . ဒီၣ်ဖျိ တၢ်ကိးလိတဲၣ်အူ 888-467-2669 (လာမိၣ်ဝါန့ၣ် (Montana) အပူၤ)800-245-6977 (လာကလံးစိး နီၣ်ဆၣ် (South Dakota) မ့တမ့ၢ် န့ၣ်တြဲၣ်စေ့ၣ် (Nebraska)) ဝဲးယုန့ၢ်လၢ တၢ်ကဆန့ၣ်လီၤ က့ၢ်စရိက့ၢ် တၢ်ယုထတဖၣ်အဂီၢ်န့ၣ်တက့ၢ်.

