



CUSTOMER NOTICE: NATURAL GAS RATE INCREASE

Recently the Nebraska Public Service Commission approved NorthWestern Energy's first increase to natural gas base rates since 2007.

A settlement in a regulatory rate review with the cities of North Platte, Kearney, and Grand Island, and the village of Alda for a 4.07% increase, or \$2.44 million, in our Nebraska natural gas revenues was approved by the Nebraska PSC.

This increase is effective July 1, 2025.

Interim rates have been in place since Oct. 1, 2024. Under these interim rates, an average residential customer using 50 therms per month saw an increase of \$3.95. With the newly approved settlement, customers will see an additional increase of \$0.16 per month, bringing the total monthly increase to \$4.11.

We recognize that this rate increase will impact our customers when other prices are also increasing. NorthWestern Energy is committed to helping customers who may be struggling with their bills. Customers concerned about their ability to pay their energy bill can contact NorthWestern Energy for information about energy assistance programs and to arrange flexible payment options.



NorthWestern Energy also helps customers with access to critical government and community assistance funding programs through the Low Income Home Energy Assistance Program (LIHEAP) and ACCESSNebraska, which is administered by the Nebraska Department of Health and Human Services.

You can view the actual rate case filing online at **NorthWesternEnergy.com/NebraskaRateReview** and/or at the Nebraska Public Service Commission Web site: **<https://psc.nebraska.gov/natural-gas/natural-gas-information>**

If you have any questions about our natural gas service or the rate increase, please call our customer service number at **800-245-6977**.

Esta información está disponible en español previa solicitud.

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