

The first Christmas Evan VerWey and his wife (then fiancé) spent with his family, she brought Corn Mac 'n' Cheese to the gathering.

"It was a massive hit," said Evan, who is Manager of Financial Reporting at NorthWestern Energy. "It's been a staple since then."

The recipe came from Evan's wife's great aunt Bobbie. Evan admits it sounds like an odd combination.

"Don't knock it until you try it," he said. "It just pairs well together."

Evan started with NorthWestern Energy in July 2020. Originally from Sioux Falls, South Dakota, Evan and his wife were living in Omaha, Nebraska, with a 6 month old when the pandemic hit.

"We realized we needed to get back to Sioux Falls and be closer to family," Evan said.

Evan feels grateful that he found a job at NorthWestern.

"This is a really great company to work for," he said. "People genuinely care about the services we provide to our customers. The culture here is fantastic."

As the Manager of Financial Reporting, Evan assists in the preparation and review of our quarterly financial statements.

Accountants are thought to be number crunchers, but their jobs are much more involved than that, he said. Evan's focus is on interpreting the numbers and looking at the circumstance surrounding them.

"There's always something new we're considering and thinking about," he said. "There's never a dull moment."



Corn Mac 'n' Cheese Dish

INGREDIENTS:

1 can of creamed corn

1 can of kernel corn

1 stick of butter

1 cup of shell pasta

1 16-ounce bag of shredded cheddar cheese

A dash of salt

DIRECTIONS:

1 Melt the butter and spread within a 9x9 baking dish.

2 Combine all ingredients (do not drain the kernel corn) in the baking dish and stir.

3 Bake at 350 degrees for approximately 45 minutes or 3 until pasta is at desired softness.

Serve immediately while it is warm. It may appear runny when first removed from the oven, but will thicken as it cools.

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We are proud of the diversity in the communities we serve. To better serve the needs of some of our customers, we translate important customer information into two languages: Spanish and Karenic.

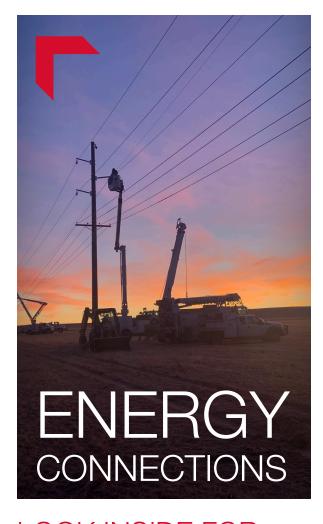
Estamos orgullosos de la diversidad en las comunidades que servimos. Para satisfacer mejor las necesidades de algunos de nuestros clientes, traducimos información importante del cliente a dos idiomas: español y karen.

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LOOK INSIDE FOR INFORMATION ON:

- Staying safe during a power outage
- Winter gas meter safety
- Carbon monoxide safety
- My Energy Account
- Downed power lines
- Corn Mac 'n' Cheese recipe

JANUARY 2022



Tips for staying safe during a power outage

Winter storms, ice and wind can cause unexpected outages. Here are some important tips to help you and your family during an outage:

- Check fuses or circuit breakers to rule out problems with electricity inside your home. If a fuse is blown, replace it with the appropriate fuse. If a breaker has tripped, reset it from off to on. If you are unsure about fixing a fuse or circuit breaker, call an electrician.
- Check social media and our online outage map. If an outage is widespread, NorthWestern Energy will post updates on our Facebook and Twitter pages. You can also get up-to-date outage information from our online outage map at northwesternenergy.com/outages.
- Do not open freezers or refrigerators more than necessary. A refrigerator will keep food cold for about 4 hours if it is unopened. A full freezer will keep the temperature for approximately 48 hours (24 hours if it is half full) if the door remains closed.
- Unplug computers, chargers, TVs, VCRs and other sensitive appliances to avoid possible damage when electricity is restored.
- Turn off all but one light, so you will notice when we have restored your electricity.
- When power resumes, reset clocks and check automatic alarms and timers. Plug in only essential items. Wait 10 minutes before connecting the remainder of your items to allow the electrical system to stabilize.
- Use a flashlight. Avoid candles because of the fire risk.

For more information about safety during outages, please visit NorthWesternEnergy.com/outagesafety.

We're here to help with high gas prices

Due to high natural gas prices this year, NorthWestern Energy natural gas customers' heating costs will be higher than last winter. If you have concerns about your ability to pay your bill, reach out to us right away. We have billing and payment options that can help. You can also find energy efficiency tips and more on our website. Visit NorthWesternEnergy.com/heretohelp.



Keep your gas meter clear of snow and ice

Just like scraping off your car or shoveling your sidewalks, it's important to take care of your gas meter after it snows. Gas meters have a vent that regulates pressure. If snow piles up and covers the vent, it won't work properly. This could lead to a service interruption or even a gas leak, which could cause a fire or explosion.

After every snow, be sure to clear off your gas meter gently using your hands or a broom. Never use a shovel.

Also be sure all appliance exhaust vents are clear from blowing and drifting snow. Blocked appliance vents could result in a buildup of deadly carbon monoxide.



Guard against CO

Be sure you have carbon monoxide (CO) detectors inside your home, in a central location outside separate sleeping areas and on every level of your home, to provide early warning of CO.

If your detector goes off, get out of your house quickly and call 911.

Remember to replace the batteries in you CO and smoke detectors at least once a year. (The beginning of the year is a great time to do this).



What can you do in My Energy Account?

Do you have a My Energy Account? Creating an online My Energy Account is free and available to all customers, on any device. My Energy Account allows you to monitor and manage your account 24/7. You can:

- Pay your bill
- Set up automatic payments
- See past bills
- Track your monthly energy use
- Enroll in paperless billing Stop, start or move service

Visit NorthWesternEnergy.com to learn more.



Stay away from downed power lines

Strong winds, ice and heavy snow can lead to downed power lines. If you see a downed or damaged power line, keep your distance and call 911 immediately.

Never touch a power line or any object, including trees, that is in contact with a line. Remember:

- Keep people, equipment and objects at least 30 feet away from power lines.
- Never attempt to remove a fallen tree or branch from a power line. You could be seriously injured or killed.
- If a tree or branch does come in contact with a power line, keep yourself and others away from the tree and contact NorthWestern Energy immediately.

Visit our website for the latest news

NorthWesternEnergy.com is an up-to-date source of information, whether you're looking for details on a power outage or the latest company news.