

Project Manager Miranda E.'s favorite thing about NorthWestern Energy is the people.

"There isn't a single person I've met here that isn't incredibly dedicated and hard working," she said.

Miranda has worked at NorthWestern for nine years in a variety of roles, so she's met people across the company.

She joined NorthWestern as a Customer Service Representative in our call center in Butte, Montana, and then transitioned to being a Customer Associate in our Bozeman walk-in office. In that role, Miranda assisted with New Construction activities, which led her to become an Estimator, working with builders and customers to establish electric and natural gas services to new buildings. About a year ago, Miranda became a Project Manager.

"The estimator position is a taste of project management," she said, "It's a lot of coordination of crews, resources and paperwork."

Miranda is now a Project Manager for our new Yellowstone County Generating Station, which is currently under construction in Laurel, Montana, She manages the paperwork for the project by processing change order requests, managing the financial reporting and coordinates with the different groups involved in the project.

Outside of work, Miranda enjoys the Montana landscape through flying (Miranda is a licensed pilot), motorcycle riding and hiking. Among these and other hobbies, she likes to cook. She especially likes to try new recipes and then make improvements to them. She found her pork tenderloin recipe online, but then adapted it to make it more flavorful.

"The butter really is what makes it delicious." she said.



### Miranda's Delicious Pork Tenderloin with Veggies **INGREDIENTS:**

1 Pork tenderloin (approx. 1.5 pounds) Veggies: yams, sweet potatoes, Brussel sprouts or any combination thereof

For the glaze:

1/3 cup honev

1/3 cup Dijon mustard

2 Tablespoons soy sauce

2 Tablespoons olive oil

1 tsp garlic powder

For the dry rub:

1 tsp salt 1/2 tsp pepper

1/2 tsp paprika

1 tsp thyme 1 tsp rosemarv 1/2 tsp garlic powder

1/2 tsp onion powder

#### **DIRECTIONS:**

dry rub in a bowl

 $\mathbf{O}$ Prepare the pork tenderloin by rinsing and trimming any Lof the silver skin (white stringy stuff) away.

 $\mathbf{O}$ Rub the dry rub all over the pork tenderloin. Let the pork Otenderloin rest with the dry rub while you cut up your veggies and make your glaze.

 $4^{\text{Heat oil or butter in a skillet and sear the meat on each}_{\text{side, about 5 minutes per side on medium heat.}$ 

 $\square$  While the meat is searing, place the cutup veggies in a Olarge bowl, and toss with olive oil. Then, toss again with some of the glaze and make sure you get good coverage. Spread the veggies out on a parchment paper-lined baking sheet, and put it in the oven to cook. The veggies need about 45 minutes in the oven.

Remove the meat from heat and place on a parchment-Opaper lined baking sheet. Drizzle the sauce generously over the meat. Cook for about 30 minutes, and toss the veggies half way through cooking.

**7**The pork should get to an internal temperature of 145 degrees. Remove the pork from oven a little early as it will continue to cook while resting. Let the pork rest 10 minutes, and then enjoy!

### CONTACT US

#### MONTANA Cı

Customer Contact Center 7 a.m 6 p.m. M-F	888-467-2669
Emergency 24/7 Service Call Before You Dig Energy Efficiency	811 800-823-5995
NEBRASKA Customer Contact Center 7 a.m 6 p.m. M-F Emergency 24/7 Service	800-245-6977
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CONSTRUCTION CENTER

1-83-FOR-BUILD (1-833-672-8453)

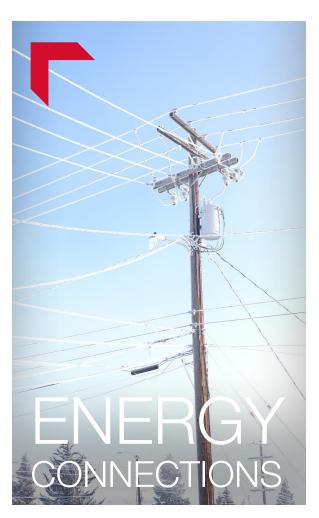
NorthWesternEnergy.com

We are proud of the diversity in the communities we serve. To better serve the needs of some of our customers, we translate important customer information into two languages: Spanish and Karenic.

Estamos orgullosos de la diversidad en las comunidades que servimos. Para satisfacer mejor las necesidades de algunos de nuestros clientes, traducimos información importante del cliente a dos idiomas: español y karen

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### LOOK INSIDE FOR **INFORMATION ON:**

- Winter energy bills
- How to read your bill
- Taking care of your meter in winter
- Powerline safety
- Budget Billing
- Pork Tenderloin with Veggies Recipe

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## Why is my energy bill higher than normal?

We know many of you are concerned about your energy bills this winter. This winter, many customers are experiencing higher energy bills. Several factors can impact your monthly energy bill.

- Higher natural gas prices Natural gas prices are higher this winter than last winter. For several years, we enjoyed incredibly low natural gas prices. This year, prices have increased to the highest levels in more than a decade due to lower supply and increased demand.
- **Colder weather** We've seen extremely cold, recordbreaking weather this winter. Cold temperatures can have a major impact on your bill. Even if you don't adjust your thermostat, your heater is working harder to maintain the same indoor temperature when it's cold outside.
- Energy efficiency How efficient is your home? Adequate insulation can make a big difference in your energy bill. Learn more about how to save energy and

- money through energy efficiency. Find energy-saving tips at NorthWesternEnergy.com/Tips.
- **Shorter days** The short days of winter mean we spend more time with our lights on.

Some of the ways we use energy in the winter time can also lead to higher bills. Just a few examples are:

- Engine block heaters
- Space heaters
- Heat lamps for animals or heated water troughs
- Hot tubs
- Christmas lights, extra baking and holiday company
- Heated garages

We're here to help. If you are concerned about your ability to pay your bill, we have billing and payment options that may help. Learn more at NorthWesternEnergy.com.

## How to read your bill

Utility bills can be complicated, but the more you know about your energy use, the better you'll be able to manage it.

Here are a few quick tips to help you better understand your bill:

- 1. Review the 13-month graph to see how your energy use this billing cycle compares to recent months and to the same month one year ago.
- 2. Look at the information under the graph to compare days of service and average daily temperature. This can sometimes explain why a bill is higher or lower than normal.
- 3. Read the information in the Message Board area of the bill. It includes important information about rates and updates.
- 4. Sign up for My Energy Account. My Energy Account allows you to access your past bills, so you can easily compare usage history. Learn more at NorthWesternEnergy.com/MyEnergyAccount



# Take care of your meter in the winter

Just like scraping off your car or shoveling your sidewalks, it's important to take care of your natural gas meter after it snows. Gas meters have a vent that regulates pressure. If snow piles up and covers the vent, it won't work properly.

After every snow, be sure to clear off your gas meter gently using your hands or a broom. Never use a shovel. Also be sure there is a clear path to you electric and natural gas meters in case we need to access them in an emergency.



# Stay away from down power lines

Strong winds, ice and heavy snow can lead to down power lines. If you see a down or damaged power line, keep your distance and call 911 immediately.

Never touch a power line or any object, including trees, that is in contact with a line. Remember:

- Keep people, equipment and objects at least 30 feet away from power lines.
- Never attempt to remove a fallen tree or branch from a power line. You could be seriously injured or killed.
- If a tree or branch does come in contact with a power line, keep yourself and others away from the tree and contact NorthWestern Energy immediately.

# Budget Billing makes budgeting easier

Budget Billing takes the guess work out of your energy bill. It levels out the seasonal highs and lows and provides you with a predictable monthly energy bill to make it easier to budget for your energy costs.

With Budget Billing, your NorthWestern Energy bill is the same every month. We calculate your Budget Billing amount by using the past 12 months usage history at the current rates. Your account will be reviewed periodically, not more than once per quarter. Your budget billing amount may be adjusted to reflect any changes in your actual use and/or rates.

Learn more at NorthWesternEnergy.com/budgetbilling.