

Rule No. 2

GENERAL PROVISIONS

- 2-1 Coverage - These rules govern the supplying by the Utility and the taking by Customers of natural gas service in the state of Montana. The service conditions set forth in these rules are governed by the Public Service Commission of Montana and are subject to revision from time to time as the Commission may duly authorize or mandate in the exercise of its jurisdiction.
- 2-2 Purpose - These rules are intended to define good practice, which can normally be expected, but are not intended to exclude other accepted standards and practices not covered herein. They are intended to ensure adequate service to the public and protect the Utility from unreasonable demands.
- 2-3 Information Available to Public - There shall be made available to the public, at the office of the Commission and at the principal offices of the Utility, copies of these rules, rate schedules, forms of agreement for natural gas service, and service standards of the Utility.
- 2-4 Waiver of Rules - In any case where compliance with any of these rules introduces unusual difficulty, the Commission upon application of the Utility or the Customer may temporarily waive such rule. If, in any case, compliance with a rule would cost more than the results of such compliance are worth, the Commission may permanently set such rule aside.
- 2-5 Ingress To and Egress From Customer's Premises - The Utility shall, at all times, have the right of ingress to and egress from the Customer's premises at all reasonable hours for any purpose reasonably connected with the furnishing of gas, including determination of priority assignments, and the exercise of any and all rights secured to it by law, or these rules.

As provided for in the rules herein contained, the Utility shall have the right to remove any an all of its property installed on the customer's premises at the termination of service.

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Effective for service rendered on or after
July 1, 2002
PUBLIC SERVICE COMMISSION
Rhonda Jimmons
Secretary