

2018 First Quarter Earnings Webcast

April 25, 2018



Г

Presenting Today



Bob Rowe, President & CEO



Brian Bird, Vice President & CFO

Forward Looking Statements

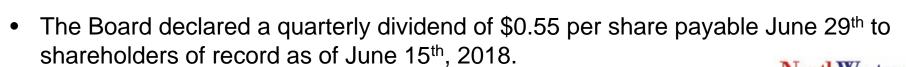
During the course of this presentation, there will be forward-looking statements within the meaning of the "safe harbor" provisions of the Private Securities Litigation Reform Act of 1995. Forward-looking statements often address our expected future business and financial performance, and often contain words such as "expects," "anticipates," "intends," "plans," "believes," "seeks," or "will."

The information in this presentation is based upon our current expectations as of the date hereof unless otherwise noted. Our actual future business and financial performance may differ materially and adversely from our expectations expressed in any forward-looking statements. We undertake no obligation to revise or publicly update our forward-looking statements or this presentation for any reason. Although our expectations and beliefs are based on reasonable assumptions, actual results may differ materially. The factors that may affect our results are listed in certain of our press releases and disclosed in the Company's 10-K and 10-Q along with other public filings with the SEC.



First Quarter Highlights

- First quarter operating income decreased \$3.3 million as compared to the same period in 2017. However, if adjusted to remove the \$7.3 million revenue deferral recorded during the quarter related to the Tax Cuts and Jobs Act, operating income would have increased by \$4.0 million, or 4.6%.
- Net income for the quarter was up \$1.9 million, or 3.4%, as compared to the same period in 2017 primarily due to colder winter weather, an increase in Montana natural gas rates, increased demand for transmission and lower operating, general and administrative expense.
- As a result of increased average share count, diluted earnings per share increased by a lesser 0.9%, to \$1.18 as compared to \$1.17 during the same period in 2017.
- Adjusted non-GAAP* earnings per share were \$1.11 as compared to \$1.13 during the same period in 2017.





Summary Financial Results (First Quarter)

(in millions except per share amounts)	Three Months Ended March 31,						
		2018		2017	Va	ariance	% Variance
Operating Revenues	\$	341.5	\$	367.3	\$	(25.8)	(7.0%)
Cost of Sales		96.1		119.8		(23.7)	(19.8%)
Gross Margin ⁽¹⁾		245.4		247.5		(2.1)	(0.8%)
Operating Expenses							
Operating, general & administrative		74.3		78.3		(4.0)	(5.1%)
Property and other taxes		42.8		39.9		2.9	7.3%
Depreciation and depletion		43.8		41.5		2.3	5.5%
Total Operating Expenses		160.9		159.7		1.2	0.8%
Operating Income		84.5		87.8		(3.3)	(3.8%)
Interest Expense		(23.0)		(23.4)		0.4	1.7%
Other Expense		(1.1)		(1.1)		-	(0.0%)
Income Before Taxes		60.4		63.2		(2.8)	(4.4%)
Income Tax Expense		(1.9)		(6.6)		4.7	71.2%
Net Income	\$	58.5	\$	56.6	\$	1.9	3.4%
Effective Tax Rate		3.2%		10.6%		(7.4%)	
Diluted: Average Shares Outstanding		49.5		48.5		1.0	2.2%
Diluted Earnings Per Share	\$	1.18	\$	1.17	\$	0.01	0.9%
Dividends Paid per Common Share	\$	0.55	\$	0.525	\$	0.025	4.8%

⁽¹⁾ Gross Margin, defined as revenues less cost of sales, is a non-GAAP Measure. See appendix for additional disclosure.



r

Gross Margin (First Quarter)

(dollars in millions)

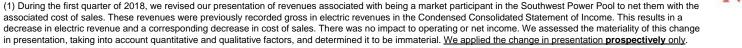
Three Months Ended March 31,

	2018	2017	Varia	nce ⁽¹⁾
Operating Revenues	\$ 341.5	\$ 367.3	(\$ 25.8)	(7.0%)
Cost of Sales	96.1	119.8	(23.7)	(19.8%)
Gross Margin	\$ 245.4	\$ 247.5	(\$ 2.1)	(0.8%)

Decrease in gross margin due to the following factors:

- \$ 1.9 Montana natural gas and production rates
 - 1.5 Electric transmission
 - 1.1 Electric retail volumes
 - 0.4 Natural gas retail volumes
 - (0.8) Other
- **\$ 4.1 Change in Gross Margin Impacting Net Income**
- \$ (7.3) Deferral of revenue due to change in income tax law
 - 0.6 Property taxes recovered in trackers
 - 0.5 Production tax credits flowed-through trackers
- \$ (6.2) Change in Gross Margin Offset Within Net Income
- \$ (2.1) Decrease in Consolidated Gross Margin

Gross Margin,
defined as
revenues less
cost of sales, is a
non-GAAP
Measure.
See appendix for
additional
disclosure.

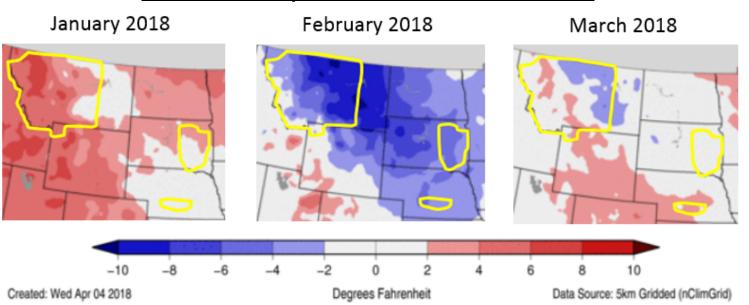




Weather (First Quarter)

Heating Degree - Days	Q1	Degree I	Days	Q1 2018 as compared with				
			Historic		Historic			
	2018	2017	Average	2017	Average			
Montana	3,549	3,468	3,237	2% colder	10% colder			
South Dakota	4,364	3,890	4,039	12% colder	8% colder			
Nebraska	3,600	3,082	3,354	17% colder	7% colder			

Mean Temperature from Normal



We estimate favorable weather in Q1 2018 contributed approximately \$4.8M pretax benefit as compared to normal and \$1.6M pretax benefit as compared to Q1 2017.

Operating Expenses (First Quarter)

(dollars in millions)	Three Months Ended March 31,

	2018	nce		
Operating, general & admin.	\$ 74.3	\$ 78.3	\$ (4.0)	(5.1%)
Property and other taxes	42.8	39.9	2.9	7.3%
Depreciation and depletion	43.8	41.5	2.3	5.5%
Operating Expenses	\$ 160.9	\$ 159.7	\$ 1.2	0.8%

Increase in operating expenses due mainly to the following factors:

\$4.0 million decrease in OG&A

- \$ (2.3) Non-employee directors deferred compensation
- \$ (1.5) Maintenance costs
- \$ (1.3) Labor
- \$ (0.9) Distribution System Infrastructure Project expenses
- \$ 2.9 Employee benefits
- \$ (0.9) Other
- **\$2.9 million increase in property and other taxes** due primarily to plant additions and higher estimated property valuations in Montana.
- **\$2.3 million increase in depreciation and depletion expense** primarily due to plant additions.

Operating to Net Income (First Quarter)

(dollars in millions)

Three Months Ended March 31,

	2018	2017	Varia	nce	
Operating Income	\$ 84.5	\$ 87.8	\$ (3.3)	(3.8%)	
Interest Expense	(23.0)	(23.4)	0.4	1.7%	
Other Expense	(1.1)	(1.1)	0.0	0.0%	
Income Before Taxes	60.4	63.2	(2.8)	(4.4%)	
Income Tax Expense	(1.9)	(6.6)	4.7	71.2%	
Net Income	\$ 58.5	\$ 56.6	\$ 1.9	3.4%	

\$0.4 million decrease in interest expenses was primarily due to debt refinancing of debt in 2017, partly offset by rising interest rates.

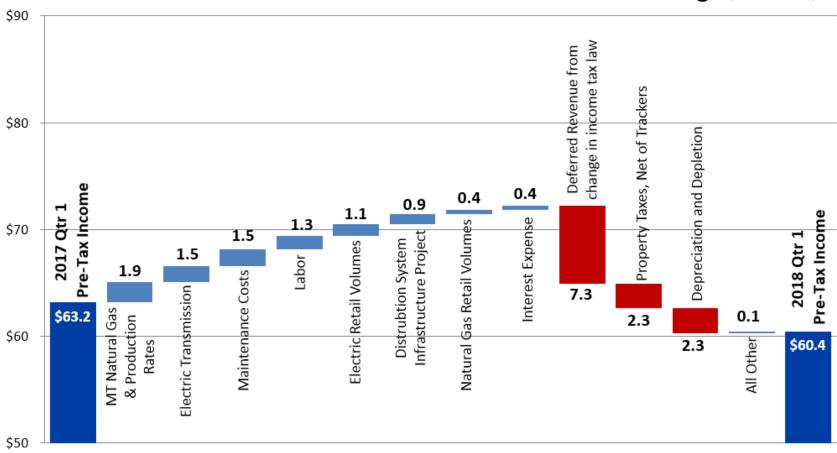
No change in other expense. A decrease in other pension expense, offset by a increase in expense associated with the change in the value of deferred shares held in trust for non-employee directors deferred compensation, both of which are offset in operating, general, and administrative expenses with no impact to net income.

\$4.7 million decrease in income tax expense due primarily to a lower statutory federal tax rate of 21.0% compared to 35.0% in 2017 and lower pretax income, partially offset by lower flow-through repairs deductions.



Pre-Tax Earnings Bridge (First Quarter '18 vs '17)

1st Qtr 2017 to 2018 Pre-Tax Income Reconciliation Bridge (in millions)



Pre-Tax income decreased by \$2.8 million in the 1st quarter 2018 vs the same period in 2017. This was primarily due to the decrease in gross margin resulting from the \$7.3 million TCJA deferral (which is largely offset by reduced income tax expense but not shown in the <u>pretax</u> bridge above).



Income Tax Reconciliation

(in millions)	Three Months Ended March 31,								
	20	18	20	Variance					
Income Before Income Taxes	\$60.4		\$63.2		(\$2.8)				
Income tax calculated at federal statutory rate	12.7	21.0%	22.1	35.0%	(9.4)				
Permanent or flow through adjustments:									
State income, net of federal provisions	0.7	1.2%	(8.0)	(1.3%)	1.5				
Flow - through repairs deductions	(6.6)	(10.9%)	(8.8)	(13.9%)	2.2				
Production tax credits	(3.9)	(6.4%)	(3.8)	(6.1%)	(0.1)				
Plant and depreciation of flow through items	(0.9)	(1.6%)	(1.4)	(2.3%)	0.5				
Share based compensation	0.3	0.5%	(0.4)	(0.6%)	0.7				
Other, net	(0.4)	(0.6%)	(0.2)	(0.2%)	(0.2)				
Sub-total	(10.8)	(17.8%)	(15.4)	(24.4%)	4.6				
Income Tax Expense	\$ 1.9	3.2%	\$ 6.7	10.6%	\$ (4.8)				



r

Balance Sheet

(dollars in millions)	March 31, 2018	As of	December 31, 2017
Cash and cash equivalents	\$ 4.7	\$	8.5
Restricted cash	6.2		3.6
Accounts receivable, net	170.3		182.3
Inventories	43.7		52.4
Other current assets	33.2		49.6
Goodwill	357.6		357.6
PP&E and other non-current assets	4,784.8		4,767.0
Total Assets	\$ 5,400.4	\$	5,420.9
Payables	54.8		85.2
Current maturities of long-term debt & capital leases	2.2		2.1
Short-term borrowings	-		319.6
Other current liabilities	269.4		225.4
Long-term debt & capital leases	2,038.2		1,815.6
Other non-current liabilities	1,201.2		1,174.1
Shareholders' equity	1,834.6		1,798.9
Total Liabilities and Equity	\$ 5,400.4	\$	5,420.9
Capitalization:			
Current maturities of long-term debt & capital leases	2.2		2.1
Short Term borrowings	-		319.6
Long Term Debt & Capital Leases	2,038.2		1,815.6
Less: Basin Creek Capital Lease	(23.8)		(24.3)
Less: New Market Tax Credit Financing Debt	(27.0)		(27.0)
Shareholders' Equity	1,834.6		1,798.9
Total Capitalization	\$ 3,824.2	\$	3,884.9
Ratio of Debt to Total Capitalization	52.0%		53.7%

NorthWestern's
Ratio of debt to
total capitalization
decreased from
53.7% at 12/31/17
to
52.0% at 3/31/18.



Г

Cash Flow

	Three Months Ending March 31,				
(dollars in millions)	2018			2017	
Operating Activities					
Net Income	\$	58.5	\$	56.6	
Non-Cash adjustments to net income		49.0		49.3	
Changes in working capital		59.6		53.5	
Other non-current assets & liabilities		6.0		(2.2)	
Cash provided by Operating Activities		173.0		157.2	
Investing Activities					
PP&E additions		(52.0)		(51.5)	
Proceeds from sale of assets		-		0.1	
Cash used in Investing Activities		(52.0)		(51.4)	
Financing Activities					
Proceeds from issuance of common stock, net		1.6		(0.9)	
Repayments of short-term borrowings, net		(96.6)		(71.9)	
Dividends on common stock		(26.9)		(25.2)	
Financing costs		(0.2)		(0.0)	
Cash used in Financing Activities		(122.2)		(98.0)	
(Dec.) Inc. in Cash, Cash Equiv. & Restricted Cash		(1.1)		7.8	
Beginning Cash, Cash Equiv. & Restricted Cash		12.0		9.5	
Ending Cash, Cash Equiv. & Restricted Cash	\$	10.9	\$	17.3	

Cash from operating activities improved by \$15.8 million primarily due to the receipt of insurance proceeds and improved collections of supply costs in 2018.

During 2017, we received net proceeds of approximately \$54 million from the sale our common stock. There were no issuances during the first quarter of 2018. We expect to issue the remaining \$46 million under the \$100 million equity distribution agreement during 2018.



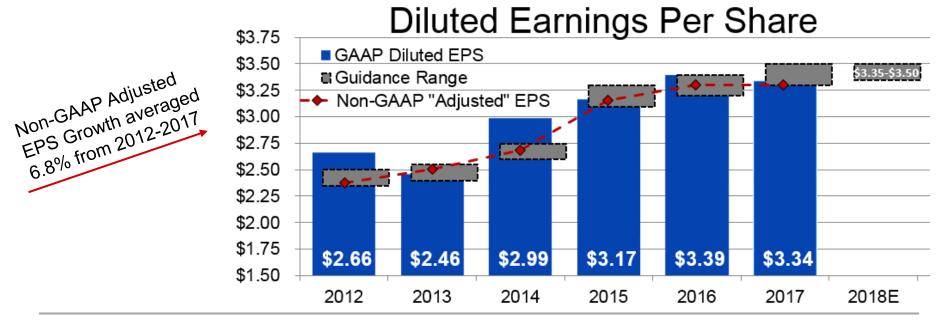
Adjusted Non-GAAP Earnings (First Quarter)

								_		
	GAAP		7/	Non- GAAP	Non-G Varia		Non- GAAP	5		GAAP
(in millions)	Three Months Ended March 31, 2018	Favorable Weather	Non-employee Deferred Compensation	Three Months Ended March 31, 2018	<u>Varia</u> \$	unce %	Three Months Ended March 31, 2017	Non-employee Deferred Compensation	Favorable Weather	Three Months Ended March 31, 2017
Revenues (1)	\$341.5	(4.8)		\$336.7	(\$27.4)	-7.5%	\$364.1		(3.2)	\$367.3
Cost of sales (1)	96.1			96.1	(23.7)	-19.8%	119.8			119.8
Gross Margin	245.4	(4.8)	-	240.6	(3.7)	-1.5%	244.3	-	(3.2)	247.5
Op. Expenses OG&A (2) Prop. & other taxes Depreciation Total Op. Exp.	74.3 42.8 43.8 160.9	-	1.7	76.0 42.8 43.8 162.6	(1.8) 2.9 2.3 3.4	-2.3% 7.3% 5.5% 2.1%	77.8 39.9 41.5	(0.5)	-	78.3 39.9 41.5 159.7
Op. Income	84.5	(4.8)	(1.7)	78.0	(7.1)	-8.3%	85.1	0.5	(3.2)	87.8
Interest expense Other (Exp.) Inc., net (2)	(23.0)	(4.0)	1.7	(23.0) 0.6	0.4 2.2	1.7% 137.5%	(23.4) (1.6)	(0.5)	(3.2)	(23.4) (1.1)
Pretax Income	60.4	(4.8)	-	55.6	(4.4)	-7.3%	60.0	-	(3.2)	63.2
Income tax	(1.9)	1.2	-	(0.7)	4.7	87.6%	(5.4)	-	1.2	(6.6)
Net Income	\$58.5	(3.6)	-	\$54.9	\$0.3	0.5%	\$54.6	-	(2.0)	\$56.6
ETR	3.1%	25.3%	-	1.2%			8.9%	-	38.5%	10.6%
Diluted Shares	49.5			49.5	1.0	2.1%	48.5			48.5
Diluted EPS	\$1.18	(0.07)	-	\$1.11	(\$0.02)	-1.8%	1.13	-	(0.04)	\$1.17

- (1) During the first guarter of 2018. we revised our presentation of revenues associated with being a market participant in the Southwest Power Pool to net them with the associated cost of sales. These revenues were previously recorded gross in electric revenues in the Condensed Consolidated Statement of Income. This results in a decrease in electric revenue and a corresponding decrease in cost of sales. There was no impact to operating or net income. We assessed the materiality of this change in presentation, taking into account quantitative and qualitative factors, and determined it to be immaterial. We applied the change in presentation prospectively only.
- (2) We adopted ASU 2017-07 on January 1, 2018. As a result, we recorded the non-service cost component of net periodic benefit cost within other expense, net. We adopted this standard retrospectively and \$2.6 million was reclassified from operating, general and administrative expenses to other expense, net for the three months ended March 31, 2017, to conform to current period presentation.

The adjusted non-GAAP measures presented in the table above are being shown to reflect significant items that were not contemplated in our original guidance, however they should not be considered a substitute for financial results and measures determined or calculated in accordance with GAAP.

2018 Earnings Guidance



NorthWestern's 2018 earnings guidance range of \$3.35 - \$3.50 per diluted share is based upon, but not limited to, the following major assumptions and expectations:

- Normal weather in our electric and natural gas service territories;
- Equitable regulatory treatment in the process of passing Tax Cuts and Jobs Act benefits on to customers;
- Recovery of Montana energy supply costs as proposed in our pending Power Cost & Credit Adjustment Mechanism (PCCAM);
- A consolidated income tax rate of approximately 0% to 5% of pre-tax income; and
- Issuance of the remaining \$46 million of equity under our current distribution agreement resulting in diluted average shares outstanding ranging between approximately 50.0 million to 50.2 million.

Continued investment in our system to serve our customers and communities is expected to provide a targeted <u>long term</u> 6-9% total return to our investors through a combination of earnings growth and dividend yield. However, negative outcomes in upcoming regulatory proceedings may result in near-term returns below our 6-9% targeted range. Generation investment to reduce or eliminate our capacity shortfall could allow us to achieve the higher-end of our range over the long term.

Looking Forward

Regulatory

- Regulatory treatment of tax reform determine best way to provide long-term benefit to customers and system while keeping investors 'whole'.
- Working toward successful implementation of new Power Cost and Credit Adjustment Mechanism
- Anticipate filing an electric rate case by September 2018 (based on a 2017 test year).

Continue to Invest in our T&D infrastructure

- Transition from DSIP/TSIP to overall infrastructure capital investment plan
- Natural gas pipeline investment (Integrity Verification Process and PHMSA¹ Requirements)
- Grid modernization, advanced distribution management system and advanced metering infrastructure investment



Much of our focus in the next year will be on the electric rate case in Montana and controlling our costs to benefit all stakeholders while continuing to invest in our core business to provide safe and reliable energy for our all of our customers.

Update Electricity Resource Procurement Plans in Montana & South Dakota

- Montana: Least cost / lowest risk approach to address intermittent capacity and reserve margin needs
- South Dakota: Generation fleet assessment to evaluate economic retirement / replacement opportunities

Natural Gas Reserve Acquisition Opportunities

Acquisitions at a price that benefits both customers and shareholders

Cost Control Efforts

 Continue to monitor costs, including labor, benefits and property tax valuations to mitigate increases



Regulatory & Legal Update

Montana Property Tax Tracker Filing

- On January 29th the MPSC issued an order in our 2017 property tax tracker filing by further reducing our recovery of Montana property taxes by a **total of \$3.5 million impacting both 2017 and 2018** (approximately \$1.75 million each year). This change was a result of **applying an alternate allocation methodology** that lowers the property tax allocation to our electric retail customers (with a higher allocation to FERC customers for which we do not have a tracking mechanism).
- On February 8th we filed a motion for reconsideration with the MPSC.
- An April 5th hearing granted our motion to only apply the alternate methodology on a prospective basis.

Power Cost and Credit Adjustment Mechanism (PCCAM)

- In April 2017, the Montana legislature passed House Bill 193, amending the statute that provided for mandatory recovery of
 our prudently incurred electric supply costs. The revised statute gives the MPSC additional discretion. The MPSC initiated a
 process to develop a replacement mechanism. In July 2017 we filed a proposed electric PCCAM that was in line with
 commissioner testimony provided to the legislature in support of HB193. In December 2017 the MPSC issued a Notice of
 Additional Issues stating that the range of options proposed in the parties' testimony was not sufficient and directed parties
 to consider alternatives incorporating risk-sharing features.
- On February 7th we filed testimony and addressed the MPSC's additional issues. Intervenor additional issues testimony was filed March 23rd with rebuttal testimony due by April 30th.
- A hearing is scheduled to begin May 31, 2018.
- The MPSC decision may apply to variable costs on a retroactive basis to July 1, 2017 (the effective date of HB193).

FERC / Dave Gates Generation Station (DGGS)

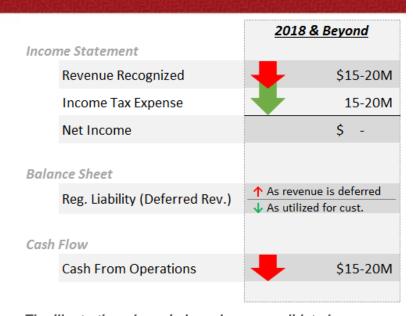
- We received an order from FERC in April 2014 regarding DGGS cost allocation between retail & wholesale customers.
- FERC denied our request for rehearing in May 2016 and required us to make refunds in June 2016 totaling \$30.8 million.
- In March 2018 we received an opinion from a three judge panel (US Circuit Court of Appeals) denying our petition for review.

Colstrip Unit 4 - Disallowance of Replacement Power Costs

- In May 2016, the MPSC issued a final order disallowing recovery of certain costs related to a 2013 outage at Colstrip.
- In September 2016 we appealed the order to the Montana District Court arguing the decision was arbitrary and capricious and violated Montana law. We expect a decision on this appeal within the next 9 months.

Estimated Impacts of the Tax Cuts & Jobs Act

- Dockets have been initiated in each of our jurisdictions to address the impact from the change in tax law and to provide any benefits to customers effective January 1st. We have made filings in Montana, South Dakota and Nebraska and do not expect the required FERC filing to be significant.
- Based on our proposed "Current Year" methodology calculation, as
 of March 31st we have deferred \$7.3 million of revenue associated
 with the change in law into a regulatory liability account (estimated to
 be \$15-20 million for the full year 2018). The revenue deferral is
 anticipated to be offset by a similar reduction to income tax expense
 and have minimal impact on net income.
- We also provided a calculation based upon a "Restated Historic" calculation methodology. If commissions elect this methodology, it would result in customer givebacks that exceed the tax benefits we expect to receive in 2018 and would result in approximately \$8-12 million of additional pretax earnings and cash flow impact.

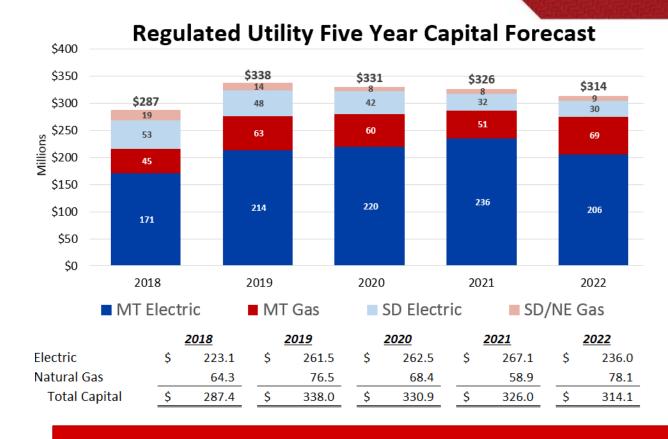


The illustration above is based on consolidated company estimates. Actual impact will ultimately be subject to regulatory approval. The \$15-\$20 million range shown includes \$2-\$4 million of annual amortization of excess deferred taxes subject to the average rate assumption method (ARAM).

- Utilization of the deferred revenue (regulatory liability) will be determined in the pending dockets. Procedural schedules have not yet been established.
- As a result of tax reform, we have updated our effective tax rate assumption included in 2018 guidance to 0% 5% (prev. 8% 12%). NOLs are now anticipated to be available into 2020 (prev. 2021). We also reduced our deferred tax liability by \$321 million as of December 31, 2017. This reduction was offset in regulatory assets and liabilities.



Capital Spending Forecast



2018 Significant Updates

Out: Approximately \$123 million of previously included investment in capacity generation has been removed pending update of Integrated Resource Plans in both Montana and South Dakota (expected to be completed by year-end 2018).

In: Approximately \$126 million of incremental investment related to grid modernization and automated meter infrastructure for Montana. South Dakota and Nebraska AMI investment spend was previously included (\$28M).

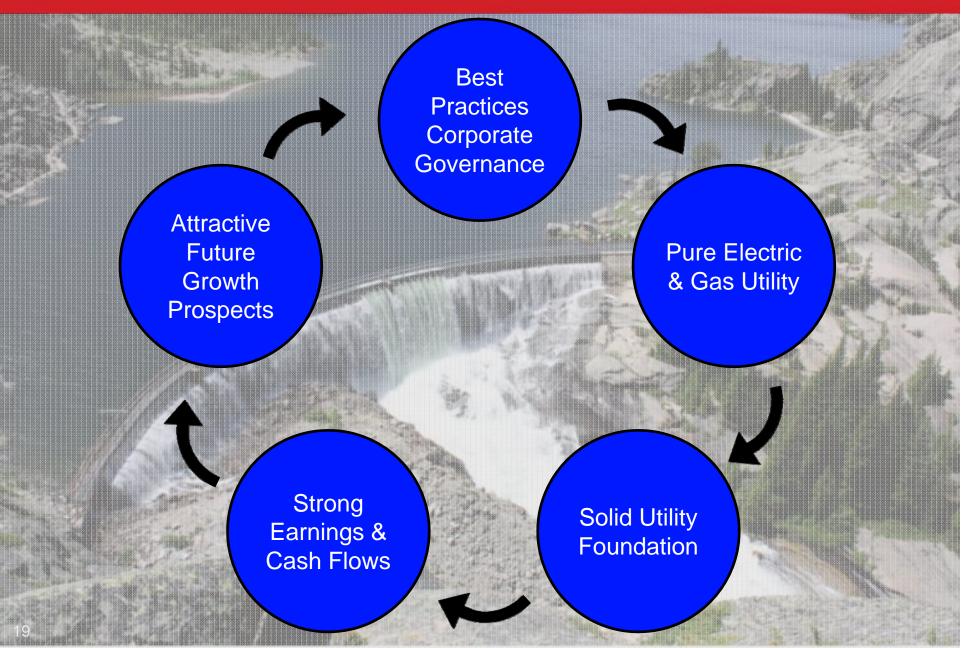
The current estimated cumulative 5 year capital spending is \$1.596 billion.

We anticipate funding the expenditures with a combination of cash flows (aided by NOLs available into 2020), the remainder of our current equity distribution program and long-term debt issuances.

Significant capital investments, that are <u>not</u> in the above projections, or further negative regulatory actions could necessitate additional equity issuances.



Conclusion



┍

Appendix

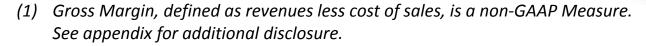
Appendix

Segment Results (First Quarter)

(Unaudited) (in thousands)

Three Months Ending March 31, 2018	Electric	Gas	Other		Total
Operating revenues	\$ 238,342	\$ 103,160	\$ -	\$	341,502
Cost of sales	57,273	38,804	-		96,077
Gross margin (1)	181,069	64,356	-		245,425
Operating, general and administrative	54,648	21,219	(1,522)		74,345
Property and other taxes	33,493	9,318	2		42,813
Depreciation & depletion	36,153	7,594	8		43,755
Operating Income (loss)	56,775	26,225	1,512		84,512
Interest expense	(19,520)	(1,854)	(1,596)		(22,970)
Other income	490	108	(1,727)		(1,129)
Income tax (expense) benefit	(498)	(2,226)	810		(1,914)
Net income	\$ 37,247	\$ 22,253	\$ (1,001)	\$	58,499

Three Months Ending March 31, 2017		Electric	Gas	(Other	Total
Operating revenues	\$	266,239	\$ 101,073	\$	-	\$ 367,312
Cost of sales		85,385	34,432		-	119,817
Gross margin (1)		180,854	66,641		-	247,495
Operating, general and administrative		56,720	20,900		714	78,334
Property and other taxes		31,161	8,764		3	39,928
Depreciation & depletion		34,070	7,383		8	41,461
Operating Income (loss)		58,903	29,594		(725)	87,772
Interest expense		(21,037)	(1,546)		(817)	(23,400)
Other income		(1,193)	(501)		566	(1,128)
Income tax (expense) benefit		(2,887)	(6,951)		3,161	(6,677)
Net income	\$	33,786	\$ 20,596	\$	2,185	\$ 56,567







Electric Segment (First Quarter)

Results

Three Months Ended March 31,

						11334113								
(dollars in millions)					2018		2017	Ch	nange	% Change				
Retail revenues					\$	229.3	\$	234.7	\$	(5.4)	(2.3)	%		
Regulatory amortization						(8.1)		(5.1)		(3.0)	58.8			
Total retail revenue						221.2		229.6		(8.4)	(3.7)			
Transmission						15.3		12.7		2.6	20.5			
Wholesale and other						1.8		23.9		(22.1)	(92.5)			
Total Revenues						238.3		266.2		(27.9)	(10.5)			
Total Cost of Sales						57.3		85.4		(28.1)	(32.9)			
Gross Margin (1)						181.0		180.8		0.2	0.1	_ %		
		Revenues			Мє	Megawatt Hours (MWH)			Avg. Custor		mer Count			
		2018		2017	2018 2017		2017	2	2018	2017				
				(in thou	ısands	s)						•		
Retail Electric														
Montana	\$	87,250	\$	90,809		761		761	2	98,367	294,222			
South Dakota		18,682		17,335		187		178		50,507	50,177			
Residential		105,932		108,144		948		939	3	48,874	344,399	-		
Montana		83,640		88,107		804		814		67,184	66,111			
South Dakota		24,011		22,410		270		256		12,649	12,544			
Commercial		107,651		110,517		1,074		1,070		79,833	78,655			
Industrial		10,762		10,865		606		579		75	75	-		
Other		4,998		5,137		23		23		4,735	4,680			

(1) Gross Margin, defined as revenues less cost of sales, is a non-GAAP Measure. See appendix for additional disclosure.

2,651

2,611

433,517

427,809

\$ 234,663

\$ 229,343



Total Retail Electric



Natural Gas Segment (First Quarter)

Three Months Ended March 31,

				Res	ults				
(dollars in millions)	2018			2017	Ch	ange	% Change		
Retail revenues	\$	99.3	\$	98.8	\$	0.5	0.5 %		
Regulatory amortization		(6.3)		(8.6)		2.3	(26.7)		
Total retail revenue		93.0		90.2		2.8	3.1		
Wholesale and other		10.2		10.9		(0.7)	(6.4)		
Total Revenues		103.2		101.1		2.1	2.1		
Total Cost of Sales		38.8		34.4		4.4	12.8		
Gross Margin (1)	\$	64.4	\$	66.7	\$	(2.3)	(3.4) %		

	Reve	nues	Dekathern	ns (Dkt)	Avg. Customer Count				
	2018	2017	2018	2017	2018	2017			
		(in thou	sands)						
Retail Gas									
Montana	\$ 40,902	\$ 43,768	5,906	5,922	172,350	170,168			
South Dakota	11,418	10,805	1,675	1,514	39,897	39,692			
Nebraska	11,413	9,029	1,416	1,248	37,578	37,471			
Residential	63,733	63,602	8,997	8,684	249,825	247,331			
Montana	20,532	21,933	3,084	3,091	23,866	23,552			
South Dakota	7,907	7,430	1,475	1,335	6,719	6,579			
Nebraska	6,116	4,911	982	875	4,865	4,820			
Commercial	34,555	34,274	5,541	5,301	35,450	34,951			
Industrial	539	506	82	72	247	255			
Other	444	446	74	71	163	157			
Total Retail Gas	\$ 99,271	\$ 98,828	14,694	14,128	285,685	282,694			

⁽¹⁾ Gross Margin, defined as revenues less cost of sales, is a non-GAAP Measure. See appendix for additional disclosure.

Appendix

Non-GAAP Financial Measures

Pre-Tax Adjustments (\$ Millions)	2012		<u>2013</u>		<u>2014</u>	<u>2015</u>		<u>2016</u>	2017
Reported GAAP Pre-Tax Income	\$ 94.4	\$	108.3	\$	110.4	\$ 181.2	\$	156.5	\$ 176.1
Non-GAAP Adjustments to Pre-Tax Income:									
Weather	8.6		(3.7)		(1.3)	13.2		15.2	(3.4)
Release of MPSC DGGS deferral	(2.9)								
Lost revenue recovery related to prior periods	(3.3)		(1.0)					(14.2)	
DGGS FERC ALJ initial decision - portion related to 2011	7.0								
MSTI Impairment	24.0								
Favorable CELP arbitration decision	(47.9)								
Hydro transaction costs			6.3		15.4				
Hydro operations					(8.7)				
Remove benefit of insurance settlement						(20.8)			
QF liability adjustment						6.1			
Electric tracker disallowance of prior period costs								12.2	
Income tax adjustment									
Equity Dilution		_		_		 			
Adjusted Non-GAAP Pre-Tax Income	\$ 79.9	\$	109.8	\$	115.8	\$ 179.7	\$	169.7	\$ 172.7
Tax Adjustments to Non-GAAP Items (\$ Millions)	2012		2013		<u>2014</u>	<u>2015</u>		<u>2016</u>	2017
GAAP Net Income	\$ 79.6	\$	94.0	\$	120.7	\$ 151.2	\$	164.2	\$ 162.7
Non-GAAP Adjustments Taxed at 38.5%:									
Weather	5.3		(2.3)		(0.8)	8.1		9.3	(2.1)
Release of MPSC DGGS deferral	(1.8)		(2.0)		(0.0)	•		0.0	(=: -)
Lost revenue recovery related to prior periods	(2.0)		(0.6)					(8.7)	
DGGS FERC ALJ initial decision - portion related to 2011	4.3		(0.0)					(0.17)	
MSTI Impairment	14.8								
Favorable CELP arbitration decision	(29.3)								
Hydro transaction costs	(====)		3.9		9.5				
Hydro operations					(5.4)				
Remove benefit of insurance settlement					` '	(12.8)			
QF liability adjustment						3.8			
Electric tracker disallowance of prior period costs								7.5	
Income tax adjustment	(2.4)				(19.0)		\$	(12.5)	
Equity Dilution					` '			` ′	
Non-GAAP Net Income	\$ 68.6	\$	94.9	\$	105.0	\$ 150.3	\$	159.8	160.6
						100.0	Ф	133.0	\$
Non-GAAP Diluted Earnings Per Share	2012		2013				4		\$ 2017
Non-GAAP Diluted Earnings Per Share	2012 37.0		2013 38.2		2014	 <u>2015</u>	3	2016	\$ 2017
Diluted Average Shares (Millions)	\$ 2012 37.0 2.66	\$	2013 38.2 2.46	\$		\$	\$		\$ 2017 48.7 3.34
Diluted Average Shares (Millions) Reported GAAP Diluted earnings per share	\$ 37.0	\$	38.2	\$	2014 40.4	\$ 2015 47.6		2016 48.5	\$ 48.7
Diluted Average Shares (Millions) Reported GAAP Diluted earnings per share Non-GAAP Adjustments:	\$ 37.0 2.66	\$	38.2 2.46	\$	2014 40.4 2.99	\$ 2015 47.6 3.17		2016 48.5 3.39	\$ 48.7 3.34
Diluted Average Shares (Millions) Reported GAAP Diluted earnings per share Non-GAAP Adjustments: Weather	\$ 37.0 2.66 0.14	\$	38.2	\$	2014 40.4	\$ 2015 47.6		2016 48.5	\$ 48.7 3.34
Diluted Average Shares (Millions) Reported GAAP Diluted earnings per share Non-GAAP Adjustments: Weather Release of MPSC DGGS deferral	\$ 37.0 2.66 0.14 (0.05)	\$	38.2 2.46 (0.05)	\$	2014 40.4 2.99	\$ 2015 47.6 3.17		2016 48.5 3.39	\$ 48.7 3.34
Diluted Average Shares (Millions) Reported GAAP Diluted earnings per share Non-GAAP Adjustments: Weather Release of MPSC DGGS deferral Lost revenue recovery related to prior periods	\$ 37.0 2.66 0.14 (0.05) (0.05)	\$	38.2 2.46	\$	2014 40.4 2.99	\$ 2015 47.6 3.17		2016 48.5 3.39	\$ 48.7 3.34
Diluted Average Shares (Millions) Reported GAAP Diluted earnings per share Non-GAAP Adjustments: Weather Release of MPSC DGGS deferral Lost revenue recovery related to prior periods DGGS FERC ALJ initial decision - portion related to 2011	\$ 37.0 2.66 0.14 (0.05) (0.05) 0.12	\$	38.2 2.46 (0.05)	\$	2014 40.4 2.99	\$ 2015 47.6 3.17		2016 48.5 3.39	\$ 48.7 3.34
Diluted Average Shares (Millions) Reported GAAP Diluted earnings per share Non-GAAP Adjustments: Weather Release of MPSC DGGS deferral Lost revenue recovery related to prior periods DGGS FERC ALJ initial decision - portion related to 2011 MSTI Impairment	\$ 37.0 2.66 0.14 (0.05) (0.05) 0.12 0.40	\$	38.2 2.46 (0.05)	\$	2014 40.4 2.99	\$ 2015 47.6 3.17		2016 48.5 3.39	\$ 48.7 3.34
Diluted Average Shares (Millions) Reported GAAP Diluted earnings per share Non-GAAP Adjustments: Weather Release of MPSC DGGS deferral Lost revenue recovery related to prior periods DGGS FERC ALJ initial decision - portion related to 2011 MSTI Impairment Favorable CELP arbitration decision	\$ 37.0 2.66 0.14 (0.05) (0.05) 0.12	\$	38.2 2.46 (0.05) (0.02)	\$	2014 40.4 2.99 (0.02)	\$ 2015 47.6 3.17		2016 48.5 3.39	\$ 48.7 3.34
Diluted Average Shares (Millions) Reported GAAP Diluted earnings per share Non-GAAP Adjustments: Weather Release of MPSC DGGS deferral Lost revenue recovery related to prior periods DGGS FERC ALJ initial decision - portion related to 2011 MSTI Impairment Favorable CELP arbitration decision Hydro transaction costs	\$ 37.0 2.66 0.14 (0.05) (0.05) 0.12 0.40	\$	38.2 2.46 (0.05)	\$	2014 40.4 2.99 (0.02)	\$ 2015 47.6 3.17		2016 48.5 3.39	\$ 48.7 3.34
Diluted Average Shares (Millions) Reported GAAP Diluted earnings per share Non-GAAP Adjustments: Weather Release of MPSC DGGS deferral Lost revenue recovery related to prior periods DGGS FERC ALJ initial decision - portion related to 2011 MSTI Impairment Favorable CELP arbitration decision Hydro transaction costs Hydro operations	\$ 37.0 2.66 0.14 (0.05) (0.05) 0.12 0.40	\$	38.2 2.46 (0.05) (0.02)	\$	2014 40.4 2.99 (0.02)	\$ 2015 47.6 3.17 0.17		2016 48.5 3.39	\$ 48.7 3.34
Diluted Average Shares (Millions) Reported GAAP Diluted earnings per share Non-GAAP Adjustments: Weather Release of MPSC DGGS deferral Lost revenue recovery related to prior periods DGGS FERC ALJ initial decision - portion related to 2011 MSTI Impairment Favorable CELP arbitration decision Hydro transaction costs Hydro operations Remove benefit of insurance settlement	\$ 37.0 2.66 0.14 (0.05) (0.05) 0.12 0.40	\$	38.2 2.46 (0.05) (0.02)	\$	2014 40.4 2.99 (0.02)	\$ 2015 47.6 3.17 0.17		2016 48.5 3.39	\$ 48.7 3.34
Diluted Average Shares (Millions) Reported GAAP Diluted earnings per share Non-GAAP Adjustments: Weather Release of MPSC DGGS deferral Lost revenue recovery related to prior periods DGGS FERC ALJ initial decision - portion related to 2011 MSTI Impairment Favorable CELP arbitration decision Hydro transaction costs Hydro operations Remove benefit of insurance settlement QF liability adjustment	\$ 37.0 2.66 0.14 (0.05) (0.05) 0.12 0.40	\$	38.2 2.46 (0.05) (0.02)	\$	2014 40.4 2.99 (0.02)	\$ 2015 47.6 3.17 0.17		2016 48.5 3.39 0.19 (0.18)	\$ 48.7 3.34
Diluted Average Shares (Millions) Reported GAAP Diluted earnings per share Non-GAAP Adjustments: Weather Release of MPSC DGGS deferral Lost revenue recovery related to prior periods DGGS FERC ALJ initial decision - portion related to 2011 MSTI Impairment Favorable CELP arbitration decision Hydro transaction costs Hydro operations Remove benefit of insurance settlement QF liability adjustment Electric tracker disallowance of prior period costs	\$ 37.0 2.66 0.14 (0.05) (0.05) 0.12 0.40 (0.79)	\$	38.2 2.46 (0.05) (0.02)	\$	2014 40.4 2.99 (0.02) 0.24 (0.14)	\$ 2015 47.6 3.17 0.17		2016 48.5 3.39 0.19 (0.18)	\$ 48.7 3.34
Diluted Average Shares (Millions) Reported GAAP Diluted earnings per share Non-GAAP Adjustments: Weather Release of MPSC DGGS deferral Lost revenue recovery related to prior periods DGGS FERC ALJ initial decision - portion related to 2011 MSTI Impairment Favorable CELP arbitration decision Hydro transaction costs Hydro operations Remove benefit of insurance settlement QF liability adjustment	\$ 37.0 2.66 0.14 (0.05) (0.05) 0.12 0.40	\$	38.2 2.46 (0.05) (0.02)	\$	2014 40.4 2.99 (0.02)	\$ 2015 47.6 3.17 0.17		2016 48.5 3.39 0.19 (0.18)	\$ 48.7

These materials include financial information prepared in accordance with GAAP, as well as other financial measures, such as Gross Margin and Adjusted Diluted EPS, that are considered "non-GAAP financial measures." Generally, a non-GAAP financial measure is a numerical measure of a company's financial performance, financial position or cash flows that exclude (or include) amounts that are included in (or excluded from) the most directly comparable measure calculated and presented in accordance with GAAP. Gross Margin (Revenues less Cost of Sales) is a non-GAAP financial measure due to the exclusion of depreciation from the measure. Gross Margin is used by us to determine whether we are collecting the appropriate amount of energy costs from customers to allow recovery of operating costs. Adjusted Diluted EPS is another non-GAAP measure. The Company believes the presentation of Adjusted Diluted EPS is more representative of our normal earnings than the GAAP EPS due to the exclusion (or inclusion) of certain impacts that are not reflective of ongoing earnings.

The presentation of these non-GAAP measures is intended to supplement investors' understanding of our financial performance and not to replace other GAAP measures as an indicator of actual operating performance. Our measures may not be comparable to other companies' similarly titled measures.

Delivering a bright future

