

Rule No. 7

CUSTOMER'S INSTALLATION

- 7-1 Location of Customer's Point of Delivery and Utility Meter Set - Customer must provide a point of delivery readily accessible to the Utility's distribution facilities and a point for the Utility's meter set - such points to be determined by, or satisfactory to, the Utility. Points of delivery and meter set installation shall comply with the Utility's service standards.
- 7-2 Customer's Responsibility - Customer shall be responsible for the installation, appliances, apparatus, and equipment on Customer's side of the point of delivery, and for the propane vapor after it passes said point of delivery. Customer must assume the duties of inspecting the service line, house piping, appliances, apparatus, equipment, chimneys, flues, and every part thereof on Customer's side of the point of delivery to see that the same are clean and in proper working order. In the event a Customer finds the propane vapor service to be defective, the Customer is requested to immediately notify the Utility to this effect. Customer shall also be responsible for providing any permits required by governmental agencies.
- 7-3 Changes in Installation - Customer shall notify the Utility of any proposed changes or increases in the installation and shall not operate such changed installation until inspected and passed by an authorized representative of the Utility. If a Customer desires to exceed the maximum demand specified in Customer's currently effective service agreement, a new service agreement with the Utility shall be executed.
- 7-4 Correction of Faulty Conditions - It is the Utility's obligation to supply satisfactory service to all of its Customers, and any use of equipment by a Customer which prevents the Utility from carrying out this obligation must be corrected by the Customer. (Also see Rule No. 5-4.)
- 7-5 Pilot Turn-Offs and Pilot Turn-Ons - The Utility may, upon request, provide free of charge, one space-heating pilot turn-off each spring and one space-heating pilot turn-on each fall. Any additional non-emergency space-heating pilot turn-offs and turn-ons may be charged to the Customer.
- 7-6 Individual Mobile Homes, Trailer, and Trailer Camp Installations and Metering Practice
- A. All mobile homes or trailers to be served with propane vapor must comply with Utility installation standards, a copy of which may be obtained from the local Utility Office, before propane vapor may be turned on.
- B. The Utility will install propane vapor service to a trailer camp only if the camp owner or operator requests it.

(continued)

Date Approved January 29, 2002
Docket No. D2001.1.5 (Order 6353c)
Agenda No. 02-01-29

Effective for service rendered on or after
July 1, 2002
PUBLIC SERVICE COMMISSION

Rhonda Simmons
Secretary

Rule No. 7

CUSTOMER'S INSTALLATION

- C. All meters installed shall record single mobile home or trailer consumption and separate bills shall be rendered for each meter. In no event may two or more mobile homes or trailers be connected to a single meter.
- D. The Utility shall read individual mobile home or trailer meters and shall bill the mobile home or trailer owner directly for propane vapor used. During periods of vacancy, the service shall be "no-billed" unless consumption is recorded, in which case the trailer camp owner or operator shall be billed.
- E. The trailer camp owner or operator must notify the Utility immediately of "connects" and "disconnects."

7-7 Reestablishment of Service

- A. Whenever a Customer moves from a location where propane vapor is used and thereby requires disconnection and subsequent reconnection of the propane vapor supply at a new location, and the same work has been done for such Customer within one year preceding, the Utility may make a charge for the work based on actual costs.
- B. Whenever a Customer requests the removal of the Utility's service pipe, regulator, or meter from Customer's premises and subsequently reapplies for propane vapor service at such premises, such Customer shall pay the Utility the cost of installing the service pipe, regulator, and meter necessary to supply service to such premises.
- C. Whenever a Customer requests a change in the location of the service pipe, regulator, or meter on Customer's premises, or such change becomes necessary because a building is constructed above a service line, or because of acts of the Customer, or because of changed conditions on Customer's premises, making the existing location of the service pipe, regulator, or meter unsatisfactory or unsuitable in the opinion of the Utility, Customer shall pay the Utility for the labor and material required to make such change in location, based on actual cost.

(continued)

Date Approved January 29, 2002
Docket No. D2001.1.5 (Order 6353c)
Agenda No. 02-01-29

Effective for service rendered on or after
July 1, 2002
PUBLIC SERVICE COMMISSION

Rhonda Simmons
Secretary

Rule No. 7

CUSTOMER'S INSTALLATION

7-8 Customer Owned Lines and Facilities

- A. The Utility shall have no responsibility for operation or maintenance of any lines or facilities which it does not own; but the Utility may discontinue service to any such lines or facilities, or portion thereof if, in the opinion of the Utility, such lines or facilities, or portion thereof, are in a dangerous condition or may interfere with the Utility's operations. However, the Utility shall have no duty or obligation to inspect any such lines or facilities except in the case of a new installation and as provided for above in Rule No. 7-3 for a changed installation.
- B. The Utility may require such lines or facilities to be placed in condition conforming with its specifications and the standards of good practice for similar lines or facilities before furnishing or restoring service to any such lines or facilities.
- C. All expenses of installing, inspecting, maintaining and repairing propane vapor services, house piping, appliances, apparatus, and equipment, including flues, chimneys, chimney linings, and clean-outs owned by a Customer, shall be borne by Customer. It shall be the Customer's duty to provide suitable chimneys with flues and clean-outs therein, to keep the same free from accumulations of debris or any kind so as to permit the free passage of the products of combustion from the propane vapor burning apparatus to the outside air, and, if necessary, to line said chimneys with some suitable material to prevent damage from condensation of moisture or other products of combustion.

7-9 Continued Compliance - The Utility shall not be responsible for ascertaining that there is a continuing compliance with the requirements of this Rule No. 7 and shall not be liable for any violation or non-compliance after the inspection made by it in accordance with above Rule Nos. 7-3 and 7-8.

7-10 Access to Premises - Duly authorized employees and agents of the Utility shall have access at all reasonable hours to the premises of the Customer for the purpose of reading or testing of meter; installing, removing, or replacing Utility's property; and other purposes incident to the supplying of service; and the Customer hereby grants reasonable access to the Utility for such purposes.

7-11 Surcharge on Advances or Contributions: Whenever, under the provisions of this Rule, an advance or contribution is required, the current surcharge as required by Utility operations shall be applied to such advance or contribution. This is to offset the effect caused by the Utility's delayed tax depreciation reimbursement of the current year tax on this advance or contribution. This surcharge is not applicable where such advances or contributions are the result of highway relocations or any government directed relocations that benefit the public and the government is not receiving utility service.