

## TERMS AND CONDITIONS OF NORTHWESTERN ENERGY EZ PAY PROGRAM

- I authorize NorthWestern Energy to electronically deduct from my bank account (i) my monthly utility bill on the due date of my bill and (ii) my final utility bill promptly upon any change in the status of my utility account to inactive.
- I understand each month I will receive my bill which will display the amount that will be deducted from my bank account and the date on which it will be deducted. I understand that EZ Pay Program payments for my account will not start until my bill reflects that the bank draft will occur. In the meantime, I understand that I will need to continue making my payments.
- I understand my monthly due date may vary slightly. If the due date falls on a weekend or a holiday my payment will be deducted the following business day.
- I have the option of choosing a preferred due date that is compatible with my billing cycle. You may obtain the due date range you are eligible for by contacting NorthWestern Energy's Customer Service Center.
- I understand if my payment is dishonored, NorthWestern Energy retains the right to collect the dishonored payment along with service charges if applicable.
- *I understand that I may discontinue my participation in the EZ Pay Program at any time by notifying NorthWestern Energy Customer Service Center (contact information below). I understand that my request to discontinue EZ Pay Program participation must be received at least three business days in advance of the due date of my current bill to stop the EZ Pay Program payment on such due date. I understand that a request received less than three business days before the due date will be processed in the next billing cycle following that due date.*
- I understand that, if at any time my utility account is rendered inactive, my participation in the EZ Pay Program will automatically end.
- I agree to be bound by the Terms and Conditions on this page.
- I will print this page to retain for my own records.

Customer Service MT:  
(888) 467-2669  
custserv@northwestern.com

Customer Service SD/NE:  
(800) 245-6977  
advocate@northwestern.com